

## **Privacy Policy**

*Last updated: May 2026*

### **Introduction**

GBHF is committed to protecting and respecting your privacy.

This Privacy Policy explains how we collect, use and protect any personal information you provide when using this website: [www.gbhf.co.uk](http://www.gbhf.co.uk).

By using this website, you agree to the terms of this policy.

### **Information We May Collect**

We may collect and process the following information:

- Your name and contact details
- Email address and telephone number
- Information submitted through contact forms or enquiries
- Website usage data, including IP address, browser type and pages visited
- Any other information you voluntarily provide to us

### **How We Use Your Information**

We may use your information to:

- Respond to enquiries
- Provide information about our services
- Improve our website and user experience
- Monitor website performance and security
- Comply with legal and regulatory obligations

We will only process personal data where we have a lawful basis to do so.

### **Sharing Information**

We do not sell or trade personal information.

We may share information with trusted third-party providers who support the operation of our website or business services, where necessary and appropriate.

We may also disclose information where required by law.

### **Data Security**

We take reasonable technical and organisational measures to protect personal data from unauthorised access, misuse or disclosure.

However, no internet-based service is completely secure and we cannot guarantee the security of information transmitted through this website.

### **Data Retention**

We only retain personal information for as long as necessary for legitimate business or legal purposes.

### **Your Rights**

Under UK data protection law, you may have the right to:

- Request access to your personal data
- Request correction of inaccurate information
- Request deletion of your personal data
- Object to certain processing activities

- Withdraw consent where applicable

Requests can be made using the contact details provided on this website.

**Third-Party Links**

This website may contain links to external websites. We are not responsible for the privacy practices or content of third-party websites.

**Changes to This Policy**

We may update this Privacy Policy from time to time. Any changes will be posted on this page.

## **Cookie Policy**

*Last updated:*

### **What Are Cookies?**

Cookies are small text files stored on your device when you visit a website. They help websites function properly and improve user experience.

### **How We Use Cookies**

GBHF may use cookies to:

- Ensure the website functions correctly
- Analyse website traffic and performance
- Improve website usability and user experience
- Remember user preferences

### **Types of Cookies We Use**

#### **Essential Cookies**

These cookies are necessary for the operation of the website and cannot usually be disabled.

#### **Analytics Cookies**

These cookies help us understand how visitors interact with the website so we can improve performance and usability.

#### **Functional Cookies**

These cookies allow the website to remember preferences and improve functionality.

#### **Managing Cookies**

You can control and manage cookies through your browser settings.

Please note that disabling cookies may affect the functionality and performance of parts of this website.

For more information about cookies, visit:

[www.aboutcookies.org](http://www.aboutcookies.org)

#### **Changes to This Policy**

We may update this Cookie Policy periodically. Any changes will be posted on this page.

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## **Terms of Website Use**

*Last updated:*

### **Acceptance of Terms**

By accessing and using this website, you accept these Terms of Website Use.

If you do not agree with these terms, you should not use this website.

### **Website Content**

The content provided on this website is for general information purposes only.

While we make reasonable efforts to ensure information is accurate and up to date, GBHF makes no warranties or guarantees regarding the completeness, accuracy or reliability of website content.

### **Intellectual Property**

Unless otherwise stated, all content on this website, including text, graphics, logos, branding and images, is owned by or licensed to GBHF.

You may not reproduce, distribute or commercially use website content without prior written permission.

### **Acceptable Use**

You agree not to:

- Use this website unlawfully
- Attempt to gain unauthorised access to the website or its servers
- Introduce malicious software or harmful material
- Interfere with website functionality or security

### **External Links**

This website may contain links to third-party websites for convenience or additional information.

GBHF is not responsible for the content, availability or privacy practices of external websites.

**Limitation of Liability**

To the fullest extent permitted by law, GBHF excludes liability for any direct, indirect or consequential loss arising from the use of this website or reliance on its contents.

**Availability**

We do not guarantee uninterrupted availability of this website and reserve the right to suspend, withdraw or amend content without notice.

**Changes to These Terms**

GBHF reserves the right to amend these Terms of Website Use at any time.

Continued use of the website constitutes acceptance of any updated terms.

**Governing Law**

These terms are governed by the laws of England and Wales.

Any disputes arising in connection with this website shall be subject to the exclusive jurisdiction of the courts of England and Wales.